Iowa Resident Refund Policy and Disclosures

Iowa Resident Refund Policy

The CCIM Institute provides the following refund policy for Iowa residents enrolled in CCIM courses, programs, and educational offerings in accordance with Iowa Code Chapter 714.

School-friendly Policy:

In compliance with Iowa Code Chapter 714.23(4) when an Iowa resident student withdraws from a CCIM course within two calendar weeks after the start of the course, and the student has completed 60% or more of the course, no refund will be issued.

In compliance with Iowa Code Chapter 714.23(4) when an Iowa resident student withdraws from a CCIM course within two calendar weeks after the start of the course, and the student has completed 59% or less of the course, the withdrawing student shall receive a refund of the amount of the course charged to the student multiplied by the ratio of the number of calendar days remaining in the course period to the total number of calendar days in the course period.

Exceptional Refund Policy:

In compliance with Iowa Code Chapter 714.23(4) when an Iowa resident student withdraws from a CCIM course within two calendar weeks after the start of the course due to the student's physical incapacity or, for a program that requires classroom instruction, due to the transfer of the student's spouse's employment to another city, the withdrawing student shall receive a refund of the course charges in an amount that equals the amount charged to the student for the course multiplied by the ratio of the remaining number of calendar days in the course period to the total number of calendar days in the course period.